

APPENDIX A

List of SAP Integration Services

Excerpt (1-Jan-2005)*

	Service	Description	Comments
Goal:	Getting Started		
1	Software Integration Info	General Information about services provided by the SAP Integration and Certification Centers for the integration of third-party software products and services, technical information about endorsed SAP integration technologies, SAP-defined and third-party defined integration scenarios and interface certification.	Info available at www.sap.com/icc or www.sdn.sap.com/sgdn/icc.sdn .
2	Developer Package (DPA)	Remote access to SAP test systems for interface development and testing (including double byte character). Possibility to exchange data with SAP test systems via the SAP Business Connector, .Net Connector and the SAP Java Connector. Update Service of SAP Software Development Kit (SDK) incl. SAPGUI and RFCSDK, SAP documentation CD, SAP supported network info. No ABAP development. Read access to SAP Service Marketplace (SAP Notes etc.).	Remote access is provided via a dedicated line, VPN or qualified network service providers. All costs for network access incurred are to be borne by Vendor. SDK is updated whenever a new release of SAP becomes available. Info available at www.sap.com/icc or www.sdn.sap.com/sgdn/icc.sdn .
3	Integration Consulting	Consulting by SAP integration consultants, e.g. regarding SAP system architecture, endorsed SAP integration technologies, overview standardized SAP integration scenarios, XML, BAPI, RFC, ALE, customizing, special topics like ABAP add-ons.	Info available at www.sap.com/icc or www.sdn.sap.com/sgdn/icc.sdn .
4	Integration Workshops	Workshops with special focus on new technologies for software integration with the mySAP Business Suite. Offered exclusively by the ICCs in addition to the training offered by the SAP Solution Academy	Info available at www.sap.com/icc or www.sdn.sap.com/sgdn/icc.sdn .
5	Integration Assessment	Assistance provided by SAP in the development of envisioned and desired integration with SAP solutions. Compilation of a detailed written report resulting in technical recommendations on how the integration could be implemented. Possible basis for interface certification.	Info available at www.sdn.sap.com/sgdn/icc.sdn or request via email to icc-america@sap.com .
6	Service Packages	Interface specific: May consist of integration services such as (re-) certification, assessment, load test, consulting, workshops; support services such as dedicated integration manager; and value services via email such as news about SAP development, SAP notes, hot news, recommendations, and best practices. It may also grants licenses for SAP tools required for special ICC services. Special pre-requisites may apply.	Currently available for ABAP add-ons. Please contact the ICC for further details via email to icc-america@sap.com .
Goal:	Official Evaluation of Third-Party Interfaces		
7	Interface Certification	There are currently three methods for interface certification. 1. Based on SAP-defined integration scenarios, e.g. BAPIs/RFCs or XML; Certification contract includes 1 day interface consulting, 1 day certification testing. ABAP add-on and J2EE-deployment certifications are accepted alternatives. Only for interfaces not covered by SAP-defined scenarios or ABAP add-on and J2EE (see Option 1), there are two additional options for interface evaluation: 2. Based on at least 3 specific customer references plus an additional interface test drive to prove that SAP technical requirements are met. 3. Based on an SAP Integration Assessment (see Service 5 above) plus an additional interface test drive to prove that SAP technical requirements are met. Upon successful interface certification, vendors receive detailed interface certificate and logo "SAP® Certified Integration" for marketing purposes, and the interface software products are listed on SAP's homepage for SAP customers and prospects.	For detailed info about certifiable SAP integration scenarios and interface documentation see www.sap.com/icc or www.sdn.sap.com/sgdn/icc.sdn . NOTE: ICC certification services may also award other marketing benefits for certified integration solutions depending on current SAP initiatives, e.g. SAP NetWeaver™ Partner Initiative.
Goal:	Premium Integration of Third-Party Interfaces		
8	Premium Services	Additional qualification criteria for certified interface software to enable tighter integration into SAP system landscape for more customer satisfaction. One of these criteria is the performance of an interface software under load.	For details please contact icc-america@sap.com .

* For current and complete listing please refer to icc-america@sap.com
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